Fast Company: Job Skills to Deal With Your Most Difficult Family Members

November 22, 2018



Jasmijn Bol, PricewaterhouseCoopers Professor of Accounting, was interviewed for a story in Fast Company on job skills that can help guests successfully navigate the fraught environment of family holiday gatherings. Bol offers strategies for dealing with what the author calls “boundary-busters” — family members who persist in “crossing the parameters of polite and respectful conversation to put their nose in your business.”

> Take a breath and try to get to a place of understanding rather than anger. The person may just be curious about your life and have a poor way of asking questions or making conversation, says Jasmijn Bol, a professor at Tulane University’s Freeman School of Business who teaches a course on tacit knowledge. “Because depending on what the underlying motives are,

I think your approach would be different," Bol adds.

To read the article in its entirety, visit fastcompany.com.

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